In order to help Mississippi residents, mitigate the day to day challenges imposed by COVID-19, this Resource Guide provides contact information for selected local, state and federal agencies. These agencies are encouraging residents to utilize their online access tools as much as possible for needed information, assistance and services. However, the Agencies’ physical addresses are provided, along with telephone contacts. Please keep in mind that some of these offices are closed or have reduced business hours thus phone access may have longer than usual wait times, due to the impact from the Coronavirus Outbreak. It is noted that most of these listed agencies have a dedicated COVID-19 webpage on their website.

### I. Employment/Unemployment Resources
- **Department of Employment Security**
  1235 Echelon Parkway
  Jackson, MS 39215
  Website: [https://www.mdes.ms.gov/unemployment-claims/covid19/](https://www.mdes.ms.gov/unemployment-claims/covid19/)
  Ph: 601 321 6000
  **COVID-19 Claims**: 888 844 3577

### II. COVID-19 Testing Sites, Other Health Services and Local Public Health Information
- **MS State Health Department**
  1700 Woodrow Wilson Blvd.
  Jackson, MS 39215
  Website: [https://msdh.ms.gov/msdhsite/_static/14,0,420.html](https://msdh.ms.gov/msdhsite/_static/14,0,420.html)
  Ph: 601 576 7400
  **COVID-19 Hotline**: 877 978 6453
- **Community Health Center Association of Mississippi**
  6400 Lakeover Rd Suite A
  Jackson, MS 39213
  Website: [https://chcams.org/community-health-centers/#hc-locator](https://chcams.org/community-health-centers/#hc-locator)
  Ph: (601) 981-1817

### III. Child Care, TANF, SNAP, Health & Social Service Programs
- **Department of Human Services**
  750 N. State St.
  Jackson, MS 39202
  Website: [https://www.mdhs.ms.gov/covid-19-updates/](https://www.mdhs.ms.gov/covid-19-updates/)
  Ph: 601 359 4508
  “Special Child Day Care Assistance Program”
  Website: [https://www.mdhs.ms.gov/ccair/](https://www.mdhs.ms.gov/ccair/)
  Ph. 601 359 4516

### IV. Medicaid & CHIP Benefits and Enrollment
- **MS Division of Medicaid**
  550 High Street
  Jackson, MS 39201
  Website: [https://medicaid.ms.gov/coronavirus-updates/](https://medicaid.ms.gov/coronavirus-updates/)
  Ph: 601 359 6050
V. Behavioral Health, Substance Abuse and Other Social Services
- Department of Mental Health Services
  239 N. Lamar Street, Ste. 1101
  Jackson, MS 39201
  Website: http://www.dmh.ms.gov/regarding-the-covid19-coronavirus/
  Ph: 601 359 1288
  Hotline: 800 985 5990
  Helpline: 1 877 210 8513
  TDD: 601 359 6230

VI. Disaster Resources, Personal Protective Equipment (PPE) and Other Supplies
- MS Emergency Management Agency (MEMA)
  11 Mema Ln.
  Pearl, MS 39208
  Website: https://www.msema.org/news/important-resources-during-covid-19-pandemic/
  Ph: 866 920 6362
  COVID-19 Hotline: 877 978 6453

VII. Legal Assistance
- Office of State Public Defender
  239 N. Lamar Street
  Jackson, MS 39202
  Website: www.ospd.ms.gov
  Ph: 601 576 4290

VIII. Assistance and Loans for Small Business
- Small Business Administration (SBA)
  210 E. Capitol Street
  Jackson, MS 39201
  Website: https://www.usgrants.org/mississippi/small-business-grants
  Ph: 601 965 4378

IX. Elderly Retirement and Disability Benefits
- Social Security Administration (SSA)
  100 W. Capitol Street, Ste. 103
  Jackson, MS 39269
  Website: https://www.ssa.gov/coronavirus/
  Ph: 866 331 8135 or 1 800 325 0778

X. Federal Tax Information
- Internal Revenue Service (IRS)
  200 S. Lamar Street
  Jackson, MS 39201
  Ph: 601 292 4711

XI. Housing, Rental and Homeless Services
- HUD (Jackson Field Office)
  100 West Capitol Street, Rm. 910
  Jackson, MS 39269
  Website: https://www.hud.gov/coronavirus
  Homeless Website: www.hud.gov/states/mississippi/homelessness/servicegroups
  Ph. 601 965 4757 or 1 800 669 9777
  TTY: 800 877 8339

XII. Loans, Mortgage Assistance, Utilities, Rent, Housing and Shelter
- MS Home Corporation
  735 Riverside Dr.
  Jackson, MS 39202
  Website: https://www.mshomecorp.com/2020/03/request-for-cash-distribution-process-covid-19/
  Ph. 601 718 4642
  “Special Mortgage Assistance Program”
  Website: www.mshomesaver.com
  Ph. 601 718 4647

XIII. Referrals to Health, Human and Social Services
- MS Access to Care (MAC) Network
  1107 Lakeland Dr.
  Jackson, MS 39216
  Website: www.mississippiaccessstocare.org
  Ph. 844 822 4622